



NATIONAL SECURITY AGENCY  
FORT GEORGE G. MEADE, MARYLAND 20755-6000

FOIA Case: 105587  
16 November 2018

EMMA BEST  
MUCKROCK NEWS 63650  
411A HIGHLAND AVE  
SOMERVILLE MA 02144-2516

Dear Ms. Best:

This is an initial response to your Freedom of Information Act (FOIA) request dated 10 November 2018, which was received by this office on 13 November 2018 for "Materials mentioning or relating to the Agency's FOIA portal outage, described in the Agency's notice on <https://www.nsa.gov/about/contact-us/Submit-a-FOIA-Request/> that messages submitted through this webpage between July 2 and July 20 may not have been received because of a technical issue."

This letter acknowledges that we have received your request and provides some administrative information. Your request has been assigned Case Number 105587. Due to a significant increase in the number of requests being received by this Agency, we are experiencing delays in processing. We will begin to process your request and will respond to you again as soon as we are able. Once we have completed a thorough review of your request, we will contact you should we require further clarification of your request. Until further processing is done, we do not know if there will be assessable fees. Therefore, we have not addressed your request for a fee waiver at this time.

Correspondence related to your request should include the case number assigned to your request, which is included in the first paragraph of this letter. Your letter should be addressed to National Security Agency, FOIA Office (P132), 9800 Savage Road STE 6932, Ft. George G. Meade, MD 20755-6932 or may be sent by facsimile to 443-479-3612. If sent by fax, it should be marked for the attention of the FOIA office. The telephone number of the FOIA office is 301-688-6527.

Sincerely,

*Mike S.*

FOIA Customer Representative